



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 7, 2024

Thomas Hart
Independent Living Solutions, LLC
2786 Cecelia St.
Saginaw, MI 48602

RE: License #: AS730296476
Investigation #: 2024A0576030
Cardinal Care AFC

Dear Thomas Hart:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 BUREAU OF COMMUNITY AND HEALTH SYSTEMS
 SPECIAL INVESTIGATION REPORT
 THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS730296476
Investigation #:	2024A0576030
Complaint Receipt Date:	04/14/2024
Investigation Initiation Date:	04/15/2024
Report Due Date:	06/13/2024
Licensee Name:	Independent Living Solutions, LLC
Licensee Address:	2786 Cecelia St., Saginaw, MI 48602
Licensee Telephone #:	(989) 752-6142
Administrator:	Thomas Hart
Licensee Designee:	Thomas Hart
Name of Facility:	Cardinal Care AFC
Facility Address:	2700 Cecelia St., Saginaw, MI 48602
Facility Telephone #:	(989) 401-2802
Original Issuance Date:	09/18/2008
License Status:	REGULAR
Effective Date:	03/18/2023
Expiration Date:	03/17/2025
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, ALZHEIMERS AGED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
<ul style="list-style-type: none"> • There were concerns that Resident A was not receiving his medications as ordered. 	No
<ul style="list-style-type: none"> • A disagreement ensued and Relative A was in a physical altercation with staff. 	Yes

III. METHODOLOGY

04/14/2024	Special Investigation Intake 2024A0576030
04/14/2024	APS Referral
04/15/2024	Special Investigation Initiated - Telephone Interviewed Licensee Designee, Thomas Hart
04/15/2024	Contact - Document Received Reviewed Staff Kamiyah Tillman statement
04/15/2024	Contact - Document Received Reviewed pictures
05/24/2024	Inspection Completed On-site Interviewed Staff Jason Tillman, Resident B, and Home Manager Jasmine Tinsley
05/24/2024	Contact - Face to Face Carrollton Police Department
05/30/2024	Contact - Document Sent Sent email to Chief Christopher Kellett, Carrollton Police Department
05/30/2024	Contact - Document Received Reviewed police report
05/30/2024	Contact - Telephone call made Interviewed Chief Kellett

05/30/2024	Contact - Telephone call made Interviewed Relative A
05/30/2024	Contact - Telephone call made Interviewed Jessica Studebaker, Resident A's Case Manager
05/30/2024	Contact - Telephone call made Interviewed Resident A
05/30/2024	Contact - Telephone call made Interviewed Kings Lane Staff, Sarah Robinson
05/30/2024	Contact - Telephone call made Interviewed Judy Saucedo, Saginaw County Office of Recipient Rights
05/30/2024	Contact - Telephone call made Interviewed Staff, Michelle Hines
06/04/2024	Contact - Document Received Reviewed Incident Report and Discipline form
06/07/2024	Exit Conference

ALLEGATION:

- There were concerns that Resident A was not receiving his medications as ordered.
- A disagreement ensued and Relative A was in a physical altercation with staff.

INVESTIGATION:

On April 15, 2024, I interviewed Licensee Designee, Thomas Hart who reported that Resident A's family came to the facility on April 11, 2024, and assaulted facility staff. There was a disagreement about Resident A's medication and Home Manager, Jasmine Tinsley tried to tell Resident A's relative, Relative A that there were no medications missing. After reviewing Resident A's medications, Home Manager Tinsley told staff to put the medication back away and Relative A said, "put the medication away yourself". Relative A threw the company keys at the Home Manager Tinsley, striking her in the face. Staff, Michelle Hines (who is related to Relative A) and Relative A began beating up Home Manager Tinsley. Another staff person was on duty, Kimiyah Tillman (who is the daughter to the home manager Tinsley) came out of the kitchen and Relative A attacked her. Resident A was present and told Relative A to stop. Home Manager Tinsley and Staff Kamiyah Tillman leave the home to call the police and await their

arrival down the street. Relative A calls her son to the home and two other people arrive to the home. Licensee Designee Hart directed Staff Michelle Hines to get Relative A out of the home as he felt she was the aggressor. Staff Michelle Hines did not remove Relative A from the home and Relative A's son and daughter arrive to the home. The son appeared to have a gun in his pocket per video that is recording outside of the home. Staff Jason Tillman came to the home and was trying to diffuse the situation. Staff Jason Tillman is talking to Relative A, her son, and daughter and the son hits Staff Jason Tillman in the face. Staff Jason Tillman walked out of the home and went to his car after being hit. Relative A's son who is believed to have a gun walked out of the home and left. Shortly after police and Licensee Designee Hart arrive to the home. Relative A is still in the home and has Resident A's medications. Relative A said they were leaving and taking Resident A and his medications. Licensee Hart advised Relative A that the medications needed to be signed out and Relative A refused stating "we ain't signing shit". Later in the night on 3rd shift, Relative A returns to the home with a second car and there are 4 women at the home. 2 women walk in the front door and 2 women walk through the back door. Relative A walks into resident bedrooms and the staff person is trying to talk with the women. The staff person calls the police who arrive, and Relative A said she was looking for Resident A at the home. Relative A believed Resident A was at the home because his iPhone location was at the home. The police inform Relative A Resident A is not at the facility however his phone was there. According to Licensee Designee Hart, Resident A does not have a guardian however he is court ordered to live at an AFC home. During the fight at the home, Resident B was in the kitchen while the fight occurred in the living room and the other residents were in their bedrooms. Licensee Hart reported Staff Michelle Hines has been terminated.

On April 15, 2024, I reviewed a written statement from Staff Kamiyah Tillman outlining the events that occurred on April 11, 2024. Staff Kamiyah Tillman stated that she came to work with her mother, Home Manager Jasmine Tinsley. Home Manager Tinsley was talking with Relative A and an argument ensued as Relative A did not believe what Manager Tinsley was saying about Resident A's medications. Relative A was getting upset, called Home Manager Tinsley "crazy" and Home Manager Tinsley said she was "not going to deal with it". Home Manager Tinsley directed Staff Michelle Hines to put up Resident A's medications and Relative A said "no, you put up the medications" and threw the facility keys at Home Manager Tinsley. Home Manager Tinsley "walked up a bit irritated and they pushed her on the couch and began hitting her." Staff Kamiyah Tillman and Resident A tried to get Relative A and Staff Michelle Hines off Home Manager Tinsley. Relative A began fighting with Staff Kamiyah Tillman while Staff Michelle Hines was fighting Home Manager Tinsley. Resident A tried to intervene, and Relative A was getting upset with him. Home Manager Tinsley and Staff Kamiyah Tillman left the home to call police and, on the way out of the home, Relative A "pushed/smacked" Staff Kamiyah Tillman's head.

On April 15, 2024, I reviewed colored pictures that were captured outside the AFC home on April 11, 2024. There was a picture of a male arriving to the home at 5:40pm with a mask partially covering his face. The male has his hand in his sweatshirt pocket.

Three minutes later, the male is seen exiting the facility with his hand still in his pocket. I viewed another picture taken at 11:09pm that showed 3 vehicles in front of the home with their vehicle lights on.

On May 24, 2024, I completed an unannounced on-site inspection at Cardinal Care AFC and interviewed Staff, Jason Tillman regarding the allegations. Staff Jason Tillman reported Resident A resided at the home for about 1-2 months and he no longer lives at the facility. Resident A's relative, Relative A came to the home and was upset because Staff, Michelle Hines was confused over Resident A's medications. Staff Michelle Hines, and Relative A are related, and Staff Michelle Hines gave Relative A access to the medication book and Resident A's medications. The Home Manager, Jazmine Tinsley came to the home as she was dropping off her daughter, Staff Kamiyah Tillman who also works at the home. Home Manager Tinsley reviewed the medications and advised staff and Relative A that there was nothing wrong with the medications and all Resident A's medications were there. There was an altercation between Relative A and Home Manager Tinsley, and someone threw the facility keys. Home Manager Tinsley called Staff Jason Tillman who came to the home and did his best to calm everyone down. Home Manager Tinsley left the home and called the police. Home Manager Tinsley tried to come back into the facility and Staff Jason Tillman directed her not to come into the home and she left. According to Staff Jason Tillman, Relative A admitted to throwing the keys at Home Manager Tinsley hitting her in the face. Relative A called her children on the phone and Staff Jason Tillman advised Relative A that she was safe, and nothing was going to happen. A short time later, Relative A's son and daughter arrive at the home. The children were "acting crazy" and the son became "rowdy" with Staff Jason Tillman and struck him in the face. Staff Jason Tillman left the facility after he was assaulted. The police came and Relative A eventually left the home taking Resident A with her. Later in the night, Relative A and 5 of her children came back to the facility and busted through the door. They were looking for Resident A as he walked away after he left with Relative A earlier in the day. Resident A was not at the home however his iPhone was at the facility and that is why Relative A believed him to be at the home. The police were called again and searched the home for Resident A and advised Relative A Resident A was not at the facility. According to Staff Jason Tillman, Relative A "caught a charge" for entering the facility. Resident A no longer lives at the home and Staff Jason Tillman does not know where he moved to. Staff Michelle Hines no longer works at the facility, and she was terminated. Resident B was present when the home manager was hit.

On May 24, 2024. I interviewed Home Manager, Jasmine Tinsley regarding the allegations. Home Manager Tinsley explained that Staff Kamiyah Tillman is her daughter and works at the facility. Home Manager Tinsley was not working on the day of the allegations however she came to the facility to bring Staff Kamiyah Tillman to work. Relative A called Home Manager Tinsley and said Resident A's medications were wrong. Home Manager Tinsley came to the facility as she gave Staff Kamiyah Tillman a ride to work. Home Manager Tinsley asked Relative A why she thought Resident A's medications were wrong. Relative A thought that because Resident A did not have a separate blister pack for 2pm that he was not receiving the medication at this

time. Home Manager Tinsley explained that Resident A was receiving all his medications as ordered and staff get the medication from whatever blister pack is available. Home Manager Tinsley directed staff to put Resident A's medications away and stated she was leaving. Relative A had the facility keys and threw the keys at Home Manager Tinsley hitting her in the face. Relative A and Staff Michelle Hines "jumped" Home Manager Tinsley and Resident A and Staff Kamiyah Tillman tried to get Relative A from Manager Tinsley. Relative A hit Resident A and threw Staff Kamiyah Tillman on the ground. Relative A sat on Staff Kamiyah Tillman and began hitting her while Home Manager Tinsley was struggling with Staff Michelle Hines. Home Manager Tinsley told Relative A and Staff Michelle Hines to leave, and they refused so Home Manager Tinsley and Staff Kamiyah Tillman decided to leave the home for safety. As Staff Kamiyah Tillman was leaving, Relative A pushed her in the head. Once outside, Home Manager Tinsley and Staff Kamiyah Tillman went to their car and called the police. Eventually, Relative A took Resident A and his medications from the home.

On May 24, 2024, I reviewed resident medications and medication records. There were no concerns with the resident medications or records.

On May 24, 2024, I interviewed Relative B regarding the allegations. Resident B reported Home Manager, Jasmine Tinsley and Relative A were arguing about medications. The two were talking then ran into one another. Resident B reported Home Manager Tinsley and Relative A were fighting in the living room and she did not know who hit who first. Resident B was scared, and staff sent her to her bedroom. The police eventually came and nothing like this has happened before or since. Resident B denied any concerns regarding her home.

On May 24, 2024, I went to the Carrollton Police Department in efforts to obtain the police report regarding this matter. I was advised to contact the Chief of Police, Christopher Kellett. On May 30, 2024, I emailed Chief Kellett requesting the police report involving Cardinal Care AFC. On May 30, 2024, I reviewed Police Report #2428800226 dated for April 11, 2024, and authored by Ernest Thomas Fulco. The report documented an "offense" as "assault and battery/simple assault" that occurred on April 11, 2024. The "victim" was "Jasmine Tinsley" and the "suspect" is Relative A. The report documented there was a discussion about Resident A's medications and Relative A and Staff Michelle Hines attacked Home Manager Tinsley. On May 30, 2024, I interviewed Chief Kellett who reported a warrant has been sworn in for Relative A for unlawful entry. Relative A and other family members went into the AFC home looking for Resident A and Relative A was not invited into the home. Some of the relatives that came with Relative A came through the back door. Chief Kellett stated he is familiar with the Cardina Care AFC home, and he has no concerns. There are sometimes issues with new residents who move to the home and "their new behaviors come up".

On May 30, 2024, I interviewed Relative A who reported she is related to Staff Michelle Hines, and they are cousins. Relative A reported she received a call from Staff Michelle Hines advising that Resident A "had a couple seizures". Relative A advised she would come to the home. Relative A explained that she "can't handle Resident A but" she is

very involved. Relative A came to the home and was with Staff Michelle Hines. Staff Michelle Hines gave Relative A Resident A's medications to look over and said Resident A did not have a 2pm blister pack. Relative A called the Home Manager, Jasmine Tinsley to talk about Resident A's medications and Home Manager Tinsley eventually came to the home. Relative A showed Home Manager Tinsley Resident A's medications and stated Resident A was not receiving the medication at 2pm because there was no blister pack for 2pm. Home Manager Tinsley began calling Relative A "whore, bitch" and said, "fuck all these people". Home Manager Tinsley threw the keys at Relative A and Relative A threw the keys back at Home Manager Tinsley. Home Manager Tinsley charged Relative A and Relative A pushed Home Manager Tinsley onto the couch in the living room. Home Manager Tinsley and Staff, Kamiyah Tillman pulled Relative A's hair and Staff Michelle Hines was telling the residents to go to their bedrooms. Relative A reported Staff Jason Tillman came to the home cussing and trying to fight with Resident A. After several times of asking Relative A if anyone harmed Resident A, Relative A admitted no one hit Resident A or harmed him. Relative A reported she called her children to come to the home and 4 people came. There was a male who "tussled" with Staff Jason Tillman. The police and the Licensee Designee Thomas Hart eventually came to the home. Relative A eventually left with Resident A however Relative A returned to the home later in the night looking for Resident A as he left from Relative A's care earlier. Relative A came to the home with 4 people, 2 daughters and 2 nieces. Resident A knocked on the door and staff invited her into the home and said for her to look around for Resident A. Resident A was not at the home however his phone was and that is why Relative A believed Resident A was at the home. Relative A reported she has been charged with illegal entry.

On May 30, 2024, I interviewed Resident A's Case Manager, Jessica Studebaker who reported she has been Resident A's Case Manager since 2021. Case Manager Studebaker reported she knows of no time Resident A went without his medications while living at Cardinal Care AFC. Case Manager Studebaker reported that there was a physical altercation between Relative A and the AFC home manager, and it is Case Manager Studebaker's understanding that it was started by Relative A. Resident A tried to separate Relative A and the home manager and Relative A struck Resident A. According to Case Manager Studebaker, Relative A is "hard to manage" and Relative A "takes Resident A out of his homes because Relative A gets mad". Resident A is court ordered to live in an AFC home and Relative A "hides Resident A". Regarding Resident A's seizures, they are not stable, and he has seizures almost daily. Case Manager Studebaker visited Resident A on the day of the altercation and Resident A was under stress because he wanted cigarettes. Case Manager Studebaker reported she believes Resident A was getting his medications as ordered and his seizures are not the result of a medication issue. Case Manager Studebaker has no concerns regarding the Cardinal Care AFC. Case Manager Studebaker is familiar with other residents who live at the facility and there are no concerns with the care they are receiving.

On May 30, 2024, I interviewed Resident A who reported he just moved, and he is not sure how long he has lived at his current AFC home. Resident A confirmed he knows what medications he is prescribed. Resident A was asked about when he lived at

Cardinal Care AFC and if he was getting medications as ordered. Resident A stated, "probably yes". Resident A confirmed he was receiving his seizure medication 3 times per day as ordered. Resident A was asked about the altercation at the Cardinal Care AFC and stated he did not remember. The interview was concluded as Resident A hung up the phone.

On May 30, 2024, I interviewed Staff, Sarah Robinson from Resident A's current AFC home Kings Lane. Staff Robinson reported Resident A has seizures "pretty often". Resident A has not had a seizure "in a couple days" and they "will pick up". Usually, Resident A has 2 seizures per day.

On May 30, 2024, I interviewed Judy Saucedo, Saginaw County Office of Recipient Rights (ORR) Investigator regarding this investigation. Investigator Saucedo is also investigating this matter. Investigator Saucedo reported she believes Resident A was receiving his medications as ordered during the time he lived at Cardinal Care AFC and documentation on the medication administration sheets indicate Resident A was administered his medications. Resident A has seizure disorder, and he would ask staff for his medications as he did not want to have seizures. According to Investigator Saucedo, there was an altercation at the facility with Resident B witnessing. Resident B stated that Relative A started the fight and Staff Michelle Hines got involved. Other residents were home however they were in their bedrooms. Staff Kamiyah Tillman admitted to hitting Relative A in efforts to defend herself. Staff Michelle Hines showed Relative A Resident A's medications and records and thought Resident A was not receiving all his medications.

On May 30, 2024, I interviewed Staff Michelle Hines regarding the allegations. Staff Michelle Hines reported that Relative A (who is Staff Michelle Hines's cousin) wanted to know about Resident A's medications. The Home Manager, Jasmine Tinsley came to the facility to drop off her daughter/staff person, Kamiyah Tillman to work. Staff Michelle Hines denied showing Relative A Resident A's medications and stated Home Manager Tinsley retrieved the medications and showed them to Relative A. Staff Michelle Hines thought the "meds were off" because staff were not popping the medication on the blister pack that corresponds to the date and Relative A wanted to know why Resident A was not receiving his medications. Home Manager Tinsley called Relative A names and said, "fuck this stuff". Staff Michelle Hines tried to get residents to their bedrooms and Home Manager Tinsley threw the facility keys at Relative A. A fight ensued and Staff Kamiyah Tillman was fighting Relative A. Staff Michelle Hines stated she did not fight anyone and tried to break up the altercation by holding down Manager Tinsley. Staff Michelle Hines denied that Relative A called anyone to the home and stated that some of her and Relative A's relatives "must of came by the house and saw everything". Once at the home, the relatives of Staff Michelle Hines and Relative A were directed to leave by Relative A.

On June 4, 2024, I reviewed an Accident / Incident Report (IR) authored by Home Manager Jasmine Tinsley. The IR documented that on April 11, 2024, while she was giving Staff Kamiyah Tillman a ride to work, Relative A called her about Resident A's

medications. Home Manager Tinsley then received a test message saying Relative A and Staff Michelle Hines checked Resident A's medications and they are not being administered properly. Home Manager Tinsley arrived at the home and decided to go in to look into the matter. Relative A said that Resident A was not receiving his 2pm medication and Home Manager said he was because she works during this time and witnesses staff give him the medication. Additionally, Resident A asks for his medication. Home Manager Tinsley tried to explain that there does not need to be 3 separate blister packs for the medication and staff can use one blister pack for doses at 8am, 2pm, and 8pm given it is the same medication and dosage. Relative A did not believe Resident A was receiving his medications and Resident A confirmed he was. Relative A called Home Manager Tinsley a "bitch" and Home Manager Tinsley directed Staff Kamiyah Tillman and Michelle Hines to put up the medication. Home Manager Tinsley began to walk away, and Relative A threw the facility keys striking Home Manager Tinsley in the face. Home Manager walked toward Relative A and Staff Michelle Hines and Relative A began punching and hitting her. While Home Manager Tinsley is being attacked, Resident A is telling Relative A to stop and tried to grab Relative A along with Staff Kamiyah Tillman. Relative A slaps Resident A and tossed Staff Kamiyah Tillman to the ground and begins to hit her. Staff Michelle Hines is hitting and pulling Home Manager Tinsley's hair. Home Manager Tinsley yelled at Relative A to stop assaulting Staff Kamiyah Tillman as she is 19 years old and told Staff Michelle Hines to get off her. The fighting stops and Home Manager Tinsley directed Staff Michelle Hines and Relative A to leave, and they refused so Home Manager Tinsley and Staff Kamiyah Tillman left the home to avoid more problems. Home Manager Tinsley calls 2 staff members Jason Tillman and Aniya West, and the police were called. Staff Jason Tillman arrived at the home and calmed Relative A however she had already called her son and daughter to the home. The son walked into the home and appeared to have a gun tucked in his clothes. While Staff Jason Tillman was calming Relative A, her son punched Staff Jason Tillman. Relative A and Staff Michelle Hines got in between the two men and Staff Jason Tillman left out the home. Licensee Designee Hart was on the phone with Relative A telling her to leave and she refused and said to tell the police to make them leave. Eventually everyone left and Resident A was taken from the home with Relative A.

On June 4, 2024, I reviewed *Independent Living Solutions Disciplinary Action Form* regarding Staff Michelle Hines. The form is authored by Home Manager Jasmin Tinsley and dated for April 11, 2024. The form documented that Staff Michelle Hines was terminated for assault, violating HIPPA policies by allowing a non-employee access to resident paperwork, and putting residents in danger.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician

	<p>or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being S333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.</p>
ANALYSIS:	<p>There were concerns that Resident A was not receiving his medications as prescribed. There is not a preponderance of evidence to conclude a rule violation.</p> <p>On May 24, 2024, I reviewed resident medication and medication administration sheets, and no concerns were noted. It appears Staff Michelle Hines believed there was a medication error because staff were not popping the pills from the numbered blister pack that correspond with the date, which is not necessary. Resident A confirmed he was receiving his medications as ordered during the time he lived at Cardinal Care and his case manager had no concerns regarding Resident A's medications.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	<p>(2) Direct care staff shall possess all of the following qualifications:</p> <p>(a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.</p>
ANALYSIS:	<p>It was alleged that a physical altercation occurred among Relative A and staff. Upon conclusion of investigative interviews and a review of documentation, there is a preponderance of evidence to conclude a rule violation.</p> <p>On April 11, 2024, Staff Michelle Hines called her cousin/ Relative A advising her there was a problem with Resident A's medications. Relative A arrived at the home and Staff Michelle Hines gave Relative A access to Resident A's medications and records. Home Manager Jasmine Tinsley arrived at the home and tried to explain that Resident A was receiving his medications as ordered however Relative A did not</p>

	<p>believe her. Things escalated and Relative A threw the facility keys at Home Manager Tinsley striking her in the face. A fight ensued and Staff Michelle Hines and Relative A began to assault Home Manager Tinsley. Home Manager Tinsley and Staff Kamiyah Tillman eventually leave the home and call the police. Relative A continues to be at the facility and calls relatives to the home. One male relative arrived at the home and was suspected of carrying a gun. The male strikes Staff Jason Tillman who also leaves the home. Licensee Designee Thomas Hart was contacted and directed Staff Michelle Hines to get Relative A out of the home, which she refused to do. Eventually the police arrive, and Relative A leaves the home and takes Resident A and his medications. Staff Michelle Hines was terminated from her employment at Cardinal Care AFC.</p> <p>There is a preponderance of evidence to conclude a rule violation in that Staff Michelle Hines did not follow proper protocol when she had a concern regarding resident medications. Staff Michelle Hines had a concern about Resident A's medications and called Resident A's relative, Relative A. Once at the home, Staff Michelle Hines provided Relative A access to Resident A's medications and medication log. Relative A called the home manager, Jasmine Tinsley who came to the home to check on the issue. Eventually a fight ensued with Staff Michelle Hines and Relative A being the aggressors toward Home Manager Tinsley and Staff Kamiyah Tillman as evidenced by the police report. The altercation occurred with at least one other resident present. There is a preponderance of evidence to conclude Staff Michelle Hines is not suitable to meet the needs of the residents.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On June 7, 2024, I conducted an Exit Conference with Licensee Designee, Thomas Hart. I advised Licensee Designee Hart I would be requesting a corrective action plan for the cited rule violation.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change to the license status is recommended.



6/7/24

Christina Garza
Licensing Consultant

Date

Approved By:



6/7/24

Mary E. Holton
Area Manager

Date