



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 28, 2025

Hope Lovell  
LoveJoy Special Needs Center Corporation  
17101 Dolores St  
Livonia, MI 48152

RE: License #: AS780413488  
Investigation #: 2025A0466026  
State Road Home

Dear Ms. Lovell:

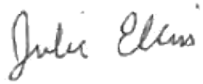
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT  
THIS REPORT CONTAINS SEXUALLY EXPLICIT LANGUAGE**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS780413488
<b>Investigation #:</b>	2025A0466026
<b>Complaint Receipt Date:</b>	04/14/2025
<b>Investigation Initiation Date:</b>	04/14/2025
<b>Report Due Date:</b>	06/13/2025
<b>Licensee Name:</b>	LoveJoy Special Needs Center Corporation
<b>Licensee Address:</b>	17101 Dolores St Livonia, MI 48152
<b>Licensee Telephone #:</b>	(517) 574-4693
<b>Administrator:</b>	Hope Lovell
<b>Licensee Designee:</b>	Hope Lovell
<b>Name of Facility:</b>	State Road Home
<b>Facility Address:</b>	10860 State Road Morrice, MI 48857
<b>Facility Telephone #:</b>	(517) 574-4693
<b>Original Issuance Date:</b>	10/01/2022
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/31/2025
<b>Expiration Date:</b>	03/30/2027
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION:**

	<b>Violation Established?</b>
Resident A inappropriately touches direct care worker (DCW) Victoria Ostipow and DCW Ostipow does not set any boundaries or provide any redirection for the behavior.	No
Additional Finding	Yes

**III. METHODOLOGY**

04/14/2025	Special Investigation Intake 2025A0466026.
04/14/2025	Referral - Recipient Rights Andrea Andykovich assigned.
04/14/2025	APS Referral-Rebecca Schalow assigned.
04/14/2025	Special Investigation Initiated – Letter to ORR Andrea Andykovich.
04/15/2025	Contact - Face to Face Interviewed DCW Shelby Morse, DCW Kenneth Schumborg and DCW Nicole Arnold with APS Rebecca Schalow and ORR Andrea Andykovich.
04/15/2025	Contact - Telephone call made to Kathleen Selmarico Operation Manager, message left.
04/16/2025	Inspection Completed On-site.
04/16/2025	Contact - Face to Face DCW Veronica Ostipow interviewed with APS Schalow and ORR Andykovich.
04/16/2025	Contact - Face to Face APS Schalow will not be substantiating closing case.
04/16/2025	Contact - Document Sent to LD Hope Lovell regarding cell phone policy.
05/27/2025	Contact - Document Sent to LD Hope Lovell regarding Michigan Workforce Background Checks.
05/28/2025	Exit Conference with licensee designee Hope Lovell, message left.

**ALLEGATION: Resident A inappropriately touches direct care worker (DCW) Victoria Ostipow and DCW Ostipow does not set any boundaries or provide any redirection for the behavior.**

**INVESTIGATION:**

On 4/14/2025, Complainant reported that while Resident A was lying on the couch he placed his head on direct care worker (DCW) Veronica Ostipow's lap. Complainant also reported Resident A touched DCW Ostipow's breasts and her vaginal area (over clothing). Complainant reported that DCW Ostipow fell asleep on the couch with Resident A's head still on DCW Ostipow's lap. Complainant reported that this was witnessed by DCW Shelby Morse. Complainant reported that DCW Ostipow does not redirect or set boundaries with Resident A when this behavior occurs. Complainant reported that DCW Michelle Young stated upper management had been informed of the incidents and on 4/9/2025 all DCWs were required to sign a code of conduct.

On 04/15/2025, Adult Protective Services (APS) Rebecca Schalow, Office Recipient Rights (ORR) Andrea Andykovich and I conducted interviews with DCWs at the ORR office. The first DCW we interviewed was Shelby Morse who reported her current position is interim house manager. DCW Morse reported that DCW Kenneth Schumborg reported witnessing inappropriate behaviors between DCW Ostipow and Resident A. DCW Morse reported that she asked DCW Schumborg to write a written statement about what he observed. DCW Morse reported that DCW Schumborg reported that Resident A was touching DCW Ostipow in the chest and by her vagina over her clothing. DCW Morse reported that she knew that behavior was not appropriate but reported that she did not know what to do about this situation. DCW Morse admitted that she did not report this to ORR. DCW Morse reported that Resident A does not have a history of sexual behaviors with others but he does masturbate frequently. DCW Morse reported that Resident A does have an outgoing personality and boundary issues as he is known for getting in others personal space and wanting hugs often. DCW Morse reported that Resident A has lived at the facility for about 15 years and DCW Ostipow has worked at the facility for 6 years. DCW Morse reported that Resident A's favorite staff is DCW Ostipow and DCW Ostipow's favorite resident is Resident A. DCW Morse reported that there are always two DCWs per shift including midnight shift. DCW Morse reported that due to Resident A's developmental disabilities he is not able to be interviewed as he does not express any independent thoughts. DCW Morse reported that there have never been any prior concerns reported to her by any resident, staff member or any residents' family members about DCW Ostipow acting inappropriately with any other residents. DCW Morse reported that DCW Ostipow works 40 hours a week at the facility and DCW Morse reported that she has never witnessed any of this behavior herself.

APS Schalow, ORR Andykovich and I interviewed DCW Schumborg who reported that he only saw Resident A touch DCW Ostipow in the chest and by her vagina

over her clothing once and he reported it to DCW Morse. DCW Schumborg reported that he also observed DCW Ostipow laying on the couch and allowing Resident A to lay his head on her breast. DCW Schumborg reported that DCW Ostipow thinks that all of this is “funny” and she calls Resident A “baby” regularly. DCW Schumborg reported talking to DCW Ostipow about what he had witnessed and he reported that “she laughs it off and thinks it is funny.” DCW Schumborg reported that DCW Ostipow has been calling Resident A “baby” for a long time. DCW Schumborg reported that 04/02/2025 was the first time he observed Resident A laying on DCW Ostipow’s breast. DCW Schumborg reported that DCW Ostipow did nothing to redirect Resident A rather after about three seconds Resident A moved and did not touch her again. DCW Schumborg reported that DCW Ostipow works third shift and he has only worked with her three to four times. DCW Schumborg reported that the nights that DCW Ostipow is working Resident A stays up all night otherwise he typically sleeps through the night. DCW Schumborg reported that he contacted DCW Morse about what he had witnessed and he wrote a statement. DCW Schumborg reported DCW Nicole Arnold has witnessed this behavior, reported it to DCW Morse and wrote a statement as well. DCW Schumborg reported he believes that DCW Ostipow would allow any resident to touch her as she has poor boundaries and this is not something that is “special to [Resident A].” DCW Schumborg reported that DCW Ostipow never redirects any resident, nor does she tell them “no.”

APS Schalow, ORR Andykovich and I interviewed DCW Arnold who reported that she observed Resident A sitting by DCW Ostipow and Resident A touched DCW Ostipow’s private area by her vagina on the outside of her clothing. DCW Arnold reported that she observed DCW Ostipow put her arm around Resident A while they were laying/sleeping on the couch and that Resident A had his head on her breast and her leg. DCW Arnold reported that she only observed Resident A touch DCW Ostipow’s vagina area once and that was in the end of February 2025/beginning of March 2025. DCW Arnold reported that Resident A always sits next to DCW Ostipow on the couch and that he put his hand between her legs quickly. DCW Arnold reported that DCW Ostipow was on her phone and she was not paying attention to what had happened. DCW Arnold reported that she did not discuss this with DCW Ostipow nor did she report it. DCW Arnold reported that Resident A tends to lay on DCW Ostipow with his head on her breasts and her arm around him. DCW Arnold reported that DCW Ostipow says “that’s my baby” when this happens. DCW Arnold reported that the two of them sat on the couch for about 10 minutes like that with Resident A’s head on the side of DCW Ostipow’s chest. DCW Arnold reported that DCW Ostipow will bring Resident A books, cars and she gives him food. Another time DCW Arnold reported that DCW Ostipow was laying with her legs curled up on the couch by the arm rest on her phone and Resident A sat next to her on her curled up legs and fell asleep for 15-20 minutes. DCW Arnold reported that when he woke up he got up and went to his bedroom. DCW Arnold reported that Resident A disengages from DCW Ostipow rather than DCW Ostipow redirecting Resident A. DCW Arnold reported that Resident A does not exhibit any inappropriate sexual behavior.

On 04/16/2025, I conducted an unannounced investigation and I reviewed Resident A's record which contained an *Assessment Plan for Adult Foster Care (AFC) Residents* (assessment) dated 4/23/2024 and signed by Guardian A1. The assessment documented that Resident A understands verbal communication including prompting. The assessment documented that Resident A can "sometimes verbally communicate needs, will show staff needs/wants." The assessment documented that Resident A "does not follow specific instructions, will sometimes hit staff" and under "controls sexual behavior, will go to room for privacy."

Resident A's *Health Care Appraisal* dated 04/23/2024 documented that he is fully ambulatory and has a diagnosis of Autism.

ORR Andykovich and I interviewed DCW Ostipow who reported that she works second shift but that she occasionally covers third shift. DCW Ostipow reported that she has worked at the facility for six years. DCW Ostipow reported that she allows Resident A and all the residents to hug her for a second and then she tells them that she needs personal space. DCW Ostipow reported that there was a day when Resident A began to fall asleep on her shoulder, but she reported that she moved him. DCW Ostipow reported that Resident A is always awake when she works third shift and always awake until midnight when she works second shift. DCW Ostipow reported that Resident A does sit next to her on the couch and he has dozed off and his head has fallen on her shoulder while he is asleep and she will ask him to go to his bedroom. DCW Ostipow reported that even though Resident A has not been asleep long once she wakes Resident A up that he is wide awake. DCW Ostipow denied Resident A laying his head on her lap/legs, dozing on her lap and touching her breast/vagina area over her clothing. DCW Ostipow denied that Resident A has ever touched her in a private area even accidentally. DCW Ostipow denied having any nicknames for Resident A, she denied calling him "baby" and reported that he is her buddy. DCW Ostipow reported that she is usually on her phone when she is sitting on the couch or in between tasks like meals. DCW Ostipow reported that she will play music for residents on her phone and she will facetime other DCWs with Resident A after he has asked to talk to them so he can see the worker's face. DCW Ostipow denied putting her arm around Resident A. DCW Ostipow reported that she used to give Resident A food years ago but she does not anymore. DCW Ostipow reported that when she is eating she will get Resident A something from the cupboard for him to eat.

APS Schalow reported that she did not have any evidence to substantiate the allegation and reported that she was closing her case.

On 04/22/2025 ORR Andykovich and I interviewed DCW Lola Bearden who reported that she has observed Resident A sit close to DCW Ostipow and put his head on her shoulder and fall asleep. DCW Beerfen reported that when she has observed Resident A's head on DCW Ostipow's shoulder it would typically last no longer than 5 minutes and either Resident A would wake up or DCW Ostipow would get up which would wake Resident A up. DCW Bearden reported that this behavior was

brought up to DCW Ostipow and she stopped it by redirecting Resident A. DCW Bearden denied that she ever saw Resident A lay on DCW Ostipow legs or touch her breast or vagina area over clothing. DCW Bearden reported that when Resident A would put his head on DCW Ostipow's shoulder it would be for less than 5 minutes while DCW Ostipow was on her phone. DCW Bearden reported that Resident A does not exhibit this behavior with anyone except DCW Ostipow. DCW Bearden denied that DCW Ostipow has nicknames for Resident A. DCW Bearden reported that DCW Ostipow does give Resident A food.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Interviews were conducted with DCW Morse, DCW Schumborg, DCW Arnold, DCW Ostipow and DCW Bearden and not enough evidence was gathered to establish a violation regarding Resident A inappropriately touching DCW Ostipow and DCW Ostipow not setting any boundaries or providing any redirection for Resident A's behavior.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ADDITIONAL FINDING:**

**INVESTIGATION:**

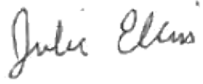
On 05/27/2025, I reviewed the *Michigan Workforce Background Check System* and DCW Schumborg did not have a *Workforce Background Check* completed. DCW Morse, DCW Arnold and DCW Ostipow had completed a *Workforce Background Check* however that facility was closed on 5/19/2025 therefore, there is no longer any monitoring of these DCWs through Record of Arrest and Prosecution (RAP) as required.

<b>APPLICABLE RULE</b>	
<b>400.734(b)</b>	<b>Employing or contracting with certain employees providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; failure to conduct criminal history check; automated fingerprint identification system database; report to legislature; costs; definitions.</b>
	(2) Except as otherwise provided in subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents after April

	<p>1, 2006 until the adult foster care facility conducts a criminal history check in compliance with subsections (4) and (5). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. Beginning April 1, 2009, an individual who is exempt under this subsection shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (12). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006. That individual may transfer to another adult foster care facility that is under the same ownership with which he or she was employed or under contract. If that individual wishes to transfer to an adult foster care facility that is not under the same ownership, he or she may do so provided that a criminal history check is conducted by the new facility in accordance with subsection (4). If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under subsection (1)(a), he or she is no longer exempt and shall be terminated from employment or denied employment.</p>
<p><b>ANALYSIS:</b></p>	<p>DCW Schumborg did not have a <i>Workforce Background Check</i> completed in the system. DCW Morse, DCW Arnold and DCW Ostipow had a <i>Workforce Background Check</i> completed however that license closed on 5/19/2025 therefore, there is no longer any monitoring of these DCWs no longer any monitoring of these DCWs through Record of Arrest and Prosecution (RAP) as required. All DCWs are required to be fingerprinted under each adult foster care license where they work. Therefore a violation has been established.</p>
<p><b>CONCLUSION:</b></p>	<p><b>VIOLATION ESTABLISHED</b></p>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in license status.



05/28/2025

---

Julie Elkins  
Licensing Consultant

Date

Approved By:



05/30/2025

---

Dawn N. Timm  
Area Manager

Date